



WeDriveU® **(formerly National Express Transit)**

**Building smarter cities with smart fleet
management technologies.**

**Industry**

Mass Transit

Organization

WeDriveU®
(formerly National Express Transit)

Location

Warrenville, Illinois

Employees

1,500

Website

wedriveu.com

Solution

- Zonar EVIR®
- Zonar tablets
- Zonar V3™ and V3R™
- Zonar Ground Traffic Control®

Benefits

- Improved tracking and inspection management capabilities
- Increased fuel economy
- New organic business growth opportunities

Established in 2012, WeDriveU (formerly National Express Transit), is the fastest-growing transit contracting company in North America, delivering over 16 million journeys every year through fixed-route, commuter, paratransit, and airport shuttle services.

As WeDriveU continues to scale up operations, it faces new challenges in its goal to provide safe, reliable public transportation for customers in a growing number of metro regions.

Three challenges over the past four years include: Technology integration with existing systems, improved safety levels, and higher visibility into remote inspection verifications.

Through their activities in pupil transportation, WeDriveU understood how strategically deploying technology in its customer fleets could significantly raise safety and efficiency levels across the fleets.

To address these challenges and opportunities, the WeDriveU and Zonar teams collaborated on a best-needs set of solutions—including Zonar's V3 telematics solution, and 2010™ and 2020 mobile devices with Electronic Verified Inspection Reporting (EVIR) the only verified, visual electronic inspection system available for pre- and post- trip inspections. Once identified, the teams worked together to integrate the solutions into the WeDriveU systems, as well as offer flexible options for the WeDriveU's transit agencies to deploy for improved inspection management and operations efficiency.

Post-trip inspections, for instance, serve a critical safety function for transit fleets. Similar to school transportation child-checks, transit drivers are the first and last stop for ensuring all passengers and all belongings are accounted for when closing a trip.

When looking for a technology partner to help them meet this mission-critical need for their transit agencies, WeDriveU (as NEXT) connected with Zonar—a smart fleet management innovator whose technologies are installed on one out of every three school buses on the road in the U.S.

The EVIR system used with the 2010 and 2020 devices provides a connected solution that allows operators to capture and transmit their pre- and post- trip inspection records more easily and accurately. Using EVIR, operators scan the vehicle's RFID tags, verifying the completed visual inspection and ensuring that all riders and packages are accounted for.

On-time reliability, communications and real-time visibility into vehicle location are core public transportation services as well as key to providing smooth and safe operations. When any of those are limited,

the resulting effect can frustrate passengers and transit operators alike.

For instance, at one transit agency's metro location, where they did not previously have a GPS tracking system in place, vehicle traffic would often experience an accordion effect—bunching up to the point of congestion and then spreading out until they were too far apart.

Using the real-time fleet visibility and the actionable intelligence provided by the Zonar smart fleet management solutions, WeDriveU and the transit agency were able to track the location of their vehicles with pinpoint accuracy. This enabled them to identify potential issues earlier and react in a more timely fashion to redeploy staff as needed, even resolving situations before they become problematic.

About Zonar

Zonar exists because you deserve better. Student transportation fleets trust us to protect our nation's children every day. Now, we're the trusted leader and clear choice for small to mid-sized businesses, enterprise fleets, and public sector organizations across the Americas. To some, you're one of a million. To us, you're the one in a million. Our proven fleet management solutions help you run better, safer and more efficiently. We help you save more of everything. We work late, push harder and deliver what's needed, faster—for you.

You might not get fired for choosing someone bigger or shinier. But when there's a surprise, you'll want the one who picks up and shows up to help. You call? We answer, 24/7. Whatever size, mix or industry your fleet is, we move at your speed to help solve real-world problems.

Zonar HQ: Seattle, WA. Other locations: Cincinnati, OH, West Chicago, IL & Lakeland, FL. Top priority: You.

zonarsystems.com | info@zonarsystems.com | (877) 843.3847

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