DETROIT™ CONNECT

Stop downtime before it starts.

Get real-time expert answers.

Catch faults before they cost you.

Cut shop visits— and save money.

Your Daimler vehicles are talking. Here's how to listen.

Early on, Daimler knew customers would benefit from access to early vehicle data and in-depth expert analysis for issues. In 2010, Daimler turned to Zonar to help develop Virtual Technician.
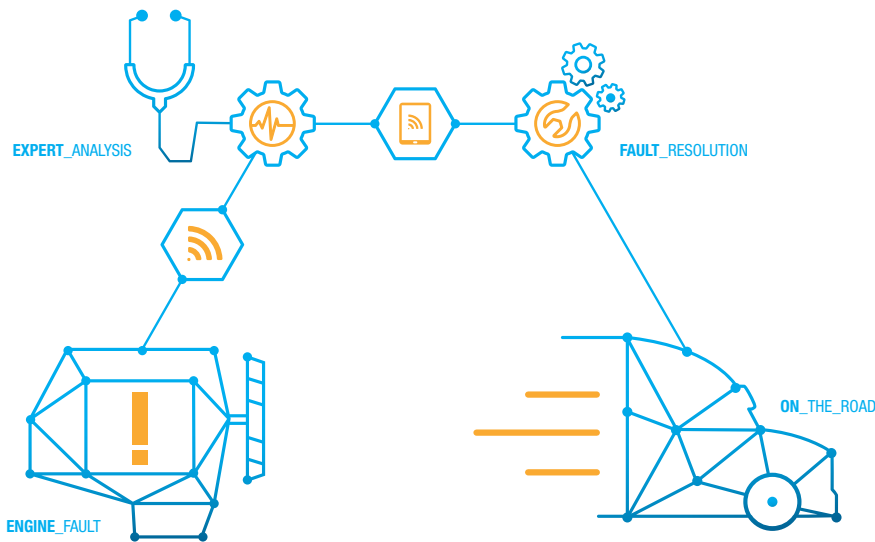
All so fleets like yours can use critical insights to cut costs and improve safety for your Daimler vehicles.

Check engine lights indicate a problem—but not what the problem is, nor how to fix it. Detroit Connect® Virtual Technician® combines integrated remote diagnostics with expert technician analysis to take the guesswork out of decoding engine fault codes.

Know exactly what needs to be addressed, and rely on expert guidance to resolve the issue quickly. Even when the vehicle's out on a trip.

- Save money by servicing vehicles only when they need it.
- Prevent unexpected downtime by discovering engine issues early.
- Trust expert analysis from experienced Daimler technicians.
- Locate nearby service centers that already have the parts on hand.
- Unlock expert, data-driven insights to optimize fleet and vehicle performance.

How Detroit Connect® Virtual Technician® works

EXPERT_ANALYSIS

FAULT_RESOLUTION

ENGINE_FAULT

ON_THE_ROAD

Detects the fault.

Virtual Technician® spots an engine fault code the moment it happens.

Sends the data.

A report goes straight to Detroit Customer Support.

Analyzes fast.

If it's serious, engineers dig in, pinpoint the issue and outline solutions.

Delivers answers.

You get an email with the diagnosis and a clear action plan.

Expand your fleetwide insights with additional Zonar solutions.

All your fleet in one smart platform.

Virtual Technician® takes the guesswork out of engine faults. Zonar Ignition® takes you further—turning vehicle data into full-fleet intelligence. See everything in one platform and mobilize your vehicles smarter.

With the Zonar Essentials package, you'll:

- See your fleet live. A real-time map view that automatically updates every vehicle.
- Track more than location. GPS, unit health, mileage, odometer, idle time, speed, posted speed and stop times—all in one place.
- Put vehicles to work. Deploy where they're needed most and track actual usage.
- Strengthen security. Optimize trips and spot inefficiencies with historical path data.
- Cut hidden costs. Expose fuel waste with engine-idle reporting and save money.

Zonar Ignition® is visibility, control, security and optimization in one powerful platform.

Curb wasted fuel costs.

Fuel waste eats into your bottom line. ZFuel™ puts a spotlight on where it's happening—and how to stop it.

Get detailed metrics on real-world driver and vehicle performance, uncover hidden inefficiencies, and cut costs across your fleet.

With ZFuel™, you can:

- Analyze performance by driver, trip, and vehicle.
- Measure efficiency against routes, terrain, and weather.
- Spot trends across the fleet or per driver.
- Flag policy violations automatically.
- Detect fuel theft before it costs you.

ZONAR®

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