



### Boost

productivity by  
automating tasks



### Save

costs managing office  
and field operations



### Digitize

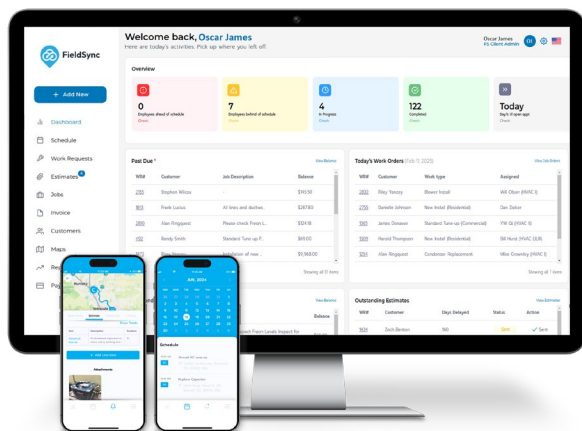
daily operations  
on one platform



### Enhance

customer service and  
communication

## Meet your all-in-one field service management solution.



### Bridge the gap between your office and the field.

Time is money, and you don't have either to waste. Automate and streamline daily workflows on an easy-to-use, digital platform designed for field services businesses like yours.

Everything you need to operate efficiently, start to finish. In one place and in real time.

- Track technician locations online to know who's where, when, and who's available.
- Control scheduling with easy-to-view tech availability.
- Manage dispatch, estimates, jobs, work orders, invoices and more, more easily.
- Reduce expenses by reducing overhead such as fuel, overtime and training.
- Allocate resources and costs more efficiently across the board.

All online using an intuitive dashboard that helps you focus on the business at hand.

### Put callers first, not on hold.

Win more jobs with smart scheduling. Book appointments online while callers are on the phone instead of getting back to them with availability.

Lean on FieldSync's smart scheduling to automatically recommend the best times and technicians for that caller's needs. On the spot, in seconds, without giving callers a chance to find someone else.

- Assign the best tech based on skills set, proximity and availability.
- Automatically build in travel times between jobs.
- Reduce overtime, fuel use and vehicle wear-and-tear.

## Keep communications clear.

Once the caller's appointment is booked, FieldSync will automatically send them a confirmation text. Assigned field technicians will also receive a real-time alert that they have a new job on the calendar.

Customers also automatically get a message when a technician is on the way, with that tech's photo for added safety and security.

When customers call with concerns about timing and arrivals, look up their job's real-time information to answer right then.

## Streamline estimates and finances.

Integrate with QuickBooks to seamlessly synchronize financial data. Streamline billing and accounting. And provide callers reliable, accurate estimates while they're on the phone.

## Empower techs, even in the field.

Put the FieldSync app in technicians' hands so they have the tools to make the most of their day.

Techs see all of their jobs, in order. As well as the job description, tools required, customer requests and directions to get there. When extra work is requested while the technician is on site, they can add tasks, parts and more to the job to ensure accurate billing.

## Take payments onsite.

Technicians can use the FieldSync app to accept payment onsite when the work is done. Customers automatically get a final message that their job is complete, along with a copy of their receipt.

You'll see when and where the job started and finished to

accurately bill for your tech's time.

## Make positive reviews easier.

Businesses like yours rely on positive feedback. So, make it easy. When customers receive their job-is-done message, they'll also get a link to leave your business a review. On the review site you prefer. See? Easy.

## What about no-coverage areas?

Heard. If your technician can't get a single bar, the FieldSync app has an offline mode to protect the job and workflow.

- Automatically syncs the last 30 days of data when the tech logs back in.
- Data is automatically stored and forwarded when coverage is back on.
- Payments and completed jobs are automatically updated fully and correctly.

## Know what's needed to stay healthy.

Big, medium or small, field services businesses need to know what's working—and what's not. Generate reports using FieldSync to measure key parts of your business.

- Weekly jobs value
- Hourly revenue
- Daily drive time
- Average revenue per job

Determine where to scale up, where to pull back and where to focus efforts to improve.

## Key features

- All-in-one dashboard
- Smart online scheduling
- Dispatching & billing
- Automated messaging
- Estimates & work order requests
- Job & tech management
- Offline working mode
- QuickBooks® integration
- Mobile app for techs
- iOS & Android
- 24/7/365 customer support

